

# Communication, Engagement and Consultation Plan

## New River (Tenniswood Road) to Brick Lane Walking and Cycling Route

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# About this document

This document outlines the communications, consultation and engagement activities that will be undertaken to inform the community and stakeholders about New River (Tenniswood Road) to Brick Lane Walking and Cycling, and how we will gather their input and feedback to help inform the process.

You might also be interested in these other documents that can also be download from the project page:

- Project Rationale: why we think this is a good project to pursue
- Monitoring Plan: how we will be measuring the impact of this project
- Our approach to Equalities Impact Assessment (EQIA): ensuring we consider the needs of everyone when delivering this project

# What we hope to achieve

The objectives of the communications and engagement for this project are to:

- Inform local residents, businesses, organisations and Ward Councillors of Enfield Council's proposals for the project.
- Direct people to find out more information on the project page at <http://letstalk.enfield.gov.uk/newriver-bricklane>
- Engage residents, businesses, organisations and other stakeholders on the plans for the project:
  - Provide opportunities for the local community to share ideas, comment on plans and ask questions
  - Gather feedback on proposals
- Invite people to participate in the statutory consultation via the project page, email to [journeysandplaces@enfield.gov.uk](mailto:journeysandplaces@enfield.gov.uk) or mail to ATTN Journeys and Places team, Enfield Council, Silver St, Enfield EN1 3XA
- Build new relationships and strengthen existing relationships with the local community / local community groups
- Consider feedback received through the engagement, consultation and other activities in the design process and subsequent decision report which will inform the future of the scheme

For more information on this project visit <http://letstalk.enfield.gov.uk/newriver-bricklane>



# Stakeholders we have identified

In addition to residents and businesses in the area, the following stakeholder groups have been identified at this stage of this project:

- Ward Councillors
- Suffolks Primary and Bishop Stopford's School
- Resident groups
- Business groups
- Emergency services
- Waste services
- Transport for London
- Walking and cycling groups
- Queen Elizabeth Stadium
- Community groups (such as Willow Residents Association and Friends of Enfield Playing Fields)
- Disabled people and organisations representing or working with disabled people and carers

We welcome community suggestions of further stakeholder groups that we can connect with. Contact us with your suggestions at

[journeysandplaces@enfield.gov.uk](mailto:journeysandplaces@enfield.gov.uk)

For more information on this project visit <http://letstalk.enfield.gov.uk/newriver-bricklane>



# Our methods of communication

Enfield Council is committed to two-way communication with residents, businesses and other stakeholders when delivering projects. There are a range of ways in which we communicate with residents, and in which residents can contact us about Journeys and Places projects. These include:

- By email to [journeysandplaces@enfield.gov.uk](mailto:journeysandplaces@enfield.gov.uk)
- By post to ATTN Journeys and Places team, Enfield Council, Silver St, EN1 3XA
- By letter drop to residents and businesses within the project area and surrounding streets
- Online via the Let's Talk Enfield website and project pages
- Online via webinars and online workshops
- In person at events such as workshops or presentations

For more information on this project visit <http://letstalk.enfield.gov.uk/newriver-bricklane>



# Project page, the hub for information

The project page for this project is at <http://letstalk.enfield.gov.uk/newriver-bricklane>

The project page will host information on the project, including:

- the proposed plan for the project
- key documents of the project (project rationale, monitoring plan)
- frequently asked questions (FAQs)
- key dates for the project
- information on the webinars / community workshops
- engagement and consultation surveys
- notices of the traffic orders (at the relevant stage)
- project updates
- contact details

For more information on this project visit <http://letstalk.enfield.gov.uk/newriver-bricklane>



# Engagement and consultation approach

We welcome the ideas, suggestions and feedback from the community on this project, and are committed to enabling designs to be shaped by this input. This project will be delivered, subject to funding, using Permanent Traffic Orders (PTO). We have a statutory obligation to consult residents and businesses within the project area on the design of the scheme prior to the implementation of the PTO.

However, we will go beyond any statutory commitment and will also conduct earlier engagement with the community to gather their ideas/feedback on the design.

There will be a phased approach to engagement and consultation, as detailed below:

- January 2023 - Early engagement on the proposed plan: we will share the proposed plan with the community and invite their comments and we will share the proposed concept and welcome suggestions for the design of the scheme.
- TBC - Statutory consultation: in line with our statutory requirements, a statutory consultation will open ahead of the implementation of the PTO. Residents will be able to provide objections or comments to the traffic order in writing to [journeysandplaces@enfield.gov.uk](mailto:journeysandplaces@enfield.gov.uk) or mail to ATTN Journeys and Places team, Enfield Council, Silver St, EN1 3XA. Note: This phase of the project is subject to funding.

For more information on this project visit <http://letstalk.enfield.gov.uk/newriver-bricklane>



# Activities

The following communications and engagement activities are planned:

What	When
Launch of project page on the Let's Talk Enfield site	January 23
Letter/flyer to residents within the impacted area introducing the plans and inviting their comment via engagement mapping tool on project page	January 23
Engagement with the community via an online map to collect issues and ideas	January 23
Webinar after engagement on the proposed plan with Q&A	January 23
Engagement summary produced and shared on the project page	February 23
Revised design shared publicly on the project page	March 23
Notification letter about statutory consultation	TBC – subject to funding
Updates on project page, residents can subscribe to find out more	Ongoing
Notification letter about outcome of key decision report to proceed to implementation	TBC– subject to funding

For more information on this project visit <http://letstalk.enfield.gov.uk/newriver-bricklane>





# Activities by stakeholder

The following table illustrates the ways in which we will communicate, engaging and consulting with stakeholders for this project

Stakeholder	Residents	Businesses	Councillors/ MP	Community groups	Schools	Transport for London	Emergency Services	Disabled people	Waste services				
Letter drop	X	X											
Webinar	X	X		X				X					
Cllr briefing			X										
Stakeholder meeting					X	X	X						
Project page	X	X	X	X	X	X	X	X	X				
Email	X	X	X	X	X	X	X	X	X				
Project page – mapping tool	X	X	X	X	X	X	X	X	X				
Social media	X	X	X	X	X	X	X	X	X				

For more information on this project visit <http://letstalk.enfield.gov.uk/newriver-bricklane>

# How to participate

Residents, businesses, community groups and other stakeholders can engage with us through the following mechanisms:

- Via the survey on the project page at <http://letstalk.enfield.gov.uk/newriver-bricklane>
- Via letter addressed to ATTN Journeys and Places team, Enfield Council, Silver St, Enfield, EN1 3XA
- Via email to [journeysandplaces@enfield.gov.uk](mailto:journeysandplaces@enfield.gov.uk)
- By attending the webinar

As the project progresses and subject to funding, there will be a statutory consultation held on the proposed traffic order.

Anyone can formally object to the scheme being made permanent. However, an objection must be made in writing, state the grounds on which it is made and be sent to the Head of Traffic and Transportation, Civic Centre, Silver Street, Enfield, Middlesex, EN1 3XA, or by e-mail to [journeysandplaces@enfield.gov.uk](mailto:journeysandplaces@enfield.gov.uk), quoting the reference TGXX. Responses to individual objections are not going to be provided, but any objection raised will be addressed in a formal report that will inform the decision-making process.

For more information on this project visit <http://letstalk.enfield.gov.uk/newriver-bricklane>



# How we will be reporting

At the conclusion of the early engagement period LBE will consider all comments received. A summary document will be produced that responds to issues that have been raised.

In the case that the project proceeds to detailed design/implementation, a further report summarising objections and representations received during the statutory consultation will be prepared and published on the website.

For more information on this project visit <http://letstalk.enfield.gov.uk/newriver-bricklane>



# More information

For more information on this project, please visit <http://letstalk.enfield.gov.uk/newriver-bricklane>.

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